

Newsletter

Autumn 2017



Welcome

This is the first annual newsletter from Wessex Vale Crematorium. The aim of the newsletter is to bring you up to date information about what is happening at the crematorium and, also, equally just as important, an opportunity for you to give us feedback on the service we provide.

Firstly, we would like to take this opportunity to thank you all for your continued support and business over the past 8 years.

Since opening in December 2009, we have carried out more than 12,000 cremations and continued to be overwhelmed by the level of gratitude we have received from the families we have been privileged to serve. It is our intention to continue to provide a high level of service benefitting families in Hampshire. With the help, support and professionalism from both you and our colleagues in the surrounding areas, we are proud to say that we have gone from strength to strength – A massive ‘Thank-You’ to you all.

News & Events

New Staff Member

With the opening of Test Valley Crematorium, and the progression of Robert Metcalf and Colin Bennett to oversee the new site. This has allowed the crematorium to appoint a new member staff, Olly Brooks to the team.

Olly, joins Wessex Vale with a wealth of experience in the industry.



Gardens of Remembrance



We now have an extensive range of memorial options on site which has been received very well.

The 2017 Memorial Brochure is full of new, exciting and innovative products to honour and remember loved ones.

If you are interested in receiving a brochure, please contact us using the details on the back page of this newsletter and we will be more than happy to post one out to you.

Charity News

So far to date Wessex Vale has been pleased to donate a total of £12,500, this year, to our chosen charities. Donations are made as a result of proceeds from the recycling of unwanted metal and implants which were donated by next of kin.

Without such kind donations, the metal cannot be recycled, so then has to be treated as waste.

We appreciate that this is an extremely sensitive subject, but hope that the bereaved relatives can take some comfort in knowing that the money raised has greatly helped good causes.

If you are aware of any charities that you wish to be considered for future donations please contact the crematorium.



Funeral Directors Forum

A funeral directors forum was held on the 4th October 2017. Wessex Vale Crematorium, would like to thank all those that attended and returned the survey questionnaire. A letter will be sent out to funeral directors with the minutes on it.

Some of the key issues discussed was whether Orbitis would be a preferred choice of music provider in replace of Wesley. Additional features that could be added to the chapel and grounds to enhance the service provided. As well as an update on the changes to the federation of burial and cremation code of practise.



Annual Memorial Service

Our Annual Memorial service will be held on Wednesday 6th December 2017 at 18:30, where we invite you and all your staff to join us to lead our songs for Advent.

Year on year this service has become very successful, and we would love to see you all there too.

If any funeral directors would like to contribute to the service in terms of readings etc. then please feel free to contact Lisa at the crematorium.

Feedback

Your impression of our service is extremely important to us and we look forward to your feedback as a means to keep our service to a very high standard.

Contact Us

Give us a call for more information about our services and products

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Email Us: Info@wessexvalecrematorium.co.uk

Visit us on the web at: www.wessexvalecrematorium.co.uk